

MEETING	SCHOOLS FINANCE FORUM
DATE	23 January 2020
TITLE	Service Level Agreements 2020-23
RECOMMENDATION	To accept the report
AUTHOR	Owen Owens Senior Manager Education Resources Service
CABINET MEMBER FOR EDUCATION	Councillor Cemlyn Rees Williams

Service Level Agreements

Gwynedd Council offers schools Service Level Agreements for a range of services. The agreements below will end on 31/03/20.

SLA	Type of school			
	Primary	Secondary	Special	All-through
Properties – Building Maintenance	✓	✓	✓	✓
Archives Museum Education Service	✓			✓
Education Business Centre	✓			
Finance	✓	✓	✓	✓
Libraries	✓	✓	✓	✓
Personnel, Salaries and Legal Support*	✓	✓	✓	✓
Bank and Investment Management, Payments, Income & Cash Receipting	✓	✓	✓	✓

The agreements will be offered again for the period 01/04/20 to 31/03/23 (or 01/04/20 to 31/03/21 in the case of the Education Business Centre SLA, since the work of establishing the Business Centre is still developing).

*Note that the old Personnel, Salaries and Legal Support SLA has now been split into two separate SLAs, namely a Salaries and Contracts SLA and a Human Resources SLA, to reflect more accurately who delivers what service.

A consultation process was held with schools regarding the Service Level Agreements to be offered in April 2020.

Schools received copies of the draft SLAs presented by the services, and the differences between them and the current SLAs were highlighted. Schools were invited to present any comments. No comments were received from the schools.

It is recommended that the Schools' Finance Forum approves the offering of the SLAs attached to this report to schools.